

Partner Press

FOOD BANK
NORTHEAST LOUISIANA

FEEDING
AMERICA
A Member Of

December 2023

Important Dates

No Pick-Ups

Wed, December 20th, 8am to 1pm

Thu, December 21st, 8am to 1pm

Fri, December 29th, all day

Holiday Closure

December 25th, 26th, and January 1st

If you need special accommodations during our closure please contact Jazmagne at jsears@fbnela.org

Holiday Order/Pick-up Schedule

Order In (by Noon)

December 21st

December 22nd

December 28th

December 29th

Pick-Up/Delivery

December 27th

December 28th

January 3rd

January 3rd

Orders

- The menu will now be uploaded each day except on Fridays.
- The Food Bank will no longer accept orders or add-ons by phone. Please submit a new order form indicating that you wish the selected items to be add-ons to the original order. Email all orders to orders@fbnela.org or directly fax to (318) 322-1620.
- Please do not order any fresh/frozen items, unless your agency has the capacity to store them or if the food will be distributed during a safe temperature window.

Information Station

- The new delivery window for all parishes, EXCEPT Ouachita is 10am to 1:30pm.
- If you notice an item on your invoice that you did not receive, please contact us. Also, if you were not billed for an item that you ordered, likely it was no longer available in inventory.
- When accepting donated product from the Food Bank, if you have any concerns/requests regarding that product, please contact the Food Bank and we will relay the information to the donor. Please do not contact a food donor on the Food Bank's behalf.

